



Universal 10-Year Limited Warranty for North America

Thank You For Your Purchase of Affinity Solid Surface.

With allure and elegance, Affinity Surfaces puts clarity to the next generation of Solid Surface and Engineered Acrylics. These naturally luxurious surfacing materials define the status quo and rewrite the definition of what beauty is. That is why we are proud to offer a 10-Year Limited Warranty on Affinity Solid Surface. Fill out the form inside and send it back. It's that easy.

essentials
Solid Surface Collection

surreal
Engineered Acrylics

Domain Industries, Inc. (hereunder "Domain") warrants to the original purchaser in the U.S. and Canada that its product Affinity Surfaces (hereunder "Affinity"), shall be free from defects in material under normal use and service, for ten (10) years from date of installation to the original purchaser. This warranty insures Affinity is free of manufacturing defects only. Domain, at its discretion, will provide a refund of the professional fabricator/installer's (hereunder "PFI") original material cost, or replacement material for product failures due to manufacturing defects during the 10 years following initial installation.

The PFI is responsible for inspecting the Affinity material before fabrication and/or installation for defects and must immediately notify Domain if any defects are found for a resolution. It is the end user's (hereunder "User") responsibility to inspect the finished product before permanent installation. The User assumes full liability for usage of Affinity and should verify and test the suitability of Affinity for the user's specific application. Any fabrication of the Affinity material is acknowledgment and acceptance of no visible manufacturing defects. Merchantability or fitness for a particular purpose is not granted by this warranty.

To obtain service under this warranty, first contact the source from which Affinity was originally purchased. The following items must be supplied to Domain by the original PFI for evaluation:

1. Original sales receipt showing date of purchase (Invoice from PFI to User).
2. Original sales receipt showing date of purchase (Invoice from Domain to PFI).
3. Detailed description of the manufacturing defect.
4. Detailed pictures showing the nature of the manufacturing defect.
5. Proof that the installation was performed by an ISFA certified or equivalently certified PFI.

For eligible and approved warranty claims, Domain reserves the right, at its sole discretion, to refund PFI's original material cost or provide replacement material only. Replacement material excludes any transportation or labor charges and shall be with product that is available at the time of the warranty claim and color match cannot be guaranteed.

This warranty does not cover any associated costs including but not limited to labor, installation, and shipping charges or repair or replacement of surrounding hardware, fixtures, edifice (walls, ceiling, floor, etc).

This 10-Year Limited Warranty does not cover:

1. Normal wear and tear.
2. Scratch resistance or surface scratching.
3. Color variance or minor conditions such as stains or water spots.
4. Discoloration due to prolonged exposure to UV light.
5. Burns or excessive heat/thermal abuse.
6. Physical, chemical, or other abuse.
7. Acts of nature.
8. Outdoor applications.
9. Product removed from its original place of installation.
10. Failure of a substructure support, job-site conditions, or structural movement.
11. Improper fabrication or installation, including improper adhesive, grout, or caulk or failure or dissatisfaction with the appearance of joints, seams, or color match of material.
12. Failure to comply with Domain's recommended storage, handling, usage, or care & maintenance guidelines.

As with any solid surface product, Affinity can and will scratch. However, unlike other surfacing materials, Affinity is a renewable product. Any minor scratches and cuts can be easily sanded out by following the instructions in the Affinity Care & Maintenance Guide. Dark colors and gloss finishes will show scratches and imperfections more readily and should be chosen carefully. For the best results, only experienced PFI's should attempt to work with these colors and finishes.

Physical, chemical, or other abuse includes any use of Affinity that is unreasonable considering the normal and expected uses in a residential environment. For additional details please refer to the Affinity Care and Maintenance Guide which is available online at www.AffinitySurfaces.com.

Excessive heat includes prolonged exposure to temperatures above 150°F, which will void this warranty and can result in cracks and white marks within the product. Heat barriers such as rubber-footed trivets should be used to separate Affinity from all heat generating sources.

This warranty is for countertops, vertical applications, and backsplashes, and does not include uses of Affinity in applications such as, but not limited to: steam rooms, shower pans, outdoor uses, including by way of example only, RVs, grill tops, outside counters and boats.

No other warranties, express or implied, are made. Under no circumstances shall Domain be liable for any loss or damage arising from the purchase, a defect in, or use or inability to use Affinity, or for any special, indirect, incidental or consequential damages. No representative, dealer or any other person is authorized to make any warranty, representation or promise on behalf of Domain.

Universal 10-Year Limited Warranty Registration Card

Please fill out this form and mail it within 60 days of your installed surfacing job to ensure your warranty is in full effect. Form must be completely filled out to qualify for warranty. Mailing address found below form.

Purchaser Information

Name

Address

City

State

Zip Code

Phone

E-Mail Address

Date of Installation

Signature of Homeowner

Fabricator / Dealer Information

Company Name

Phone

Use of Material

Please ask your countertop fabricator or installer for the information you need to fill out in this section below.

Kitchen

Affinity Color:

Sink Model:

Sink Color:

Kitchen

Affinity Color:

Sink Model:

Sink Color:

Bathroom

Affinity Color:

Sink Model:

Sink Color:

Bathroom

Affinity Color:

Sink Model:

Sink Color:

Mail This Warranty Form To:
Domain Industries, Inc.
PO Box 17066
Austin, TX 78760